

Jim Morris

Freelance Senior PM and PMO/PPM Consultant

contact@raedan.com

Summary

I am American, married, father to three (grown) kids and US Army veteran. Since moving to Denmark back in 1992, I have had a few roles including:

- Project Manager (as well as the role of Product Owner and Scrum Master)
- Project Portfolio Management (PPM) Consultant
- PMO Manager Consultant
- Product Manager
- Software Developer

.. while working at several global companies including: LEGO, CSC, ECCO, Changepoint (previously Compuware Changepoint), CCI Europe, Systematic including several smaller companies here in Denmark and the US.

I am PRINCE2, Portfolio, Programme and Project Offices (P3O), ITIL v2 certified and have participated in many courses including PMP, AgilePM and Scrum Master Certified™.

I'm structured, have a high stress level and deliver professional, high-quality results. I enjoy being challenged, learning and being part of/leading a team.

Areas where I am considered a top performer:

- Stakeholder and Change Management
- Risk identification and dealing with Issues
- Taking ownership and controlling the Schedule
- Pragmatic decisions to get the job done

I look forward to hearing from you :-)

Certifications

Agile PM® Foundation

APMG International May 2016

Scrum Master Certified (eSMC™)

SCRUMstudy - Accreditation Body for Scrum and Agile;Download Free Scrum Body of Knowledge(340 pages) April 2016

P3O - Portfolio, Programme and Project Offices

APMG International License P3OR/003567 April 2012

PRINCE2

APMG International License P2R/882633 April 2012

ITIL v2

Pink Elephant September 2007

Courses

Enterprise Architect

JN Data

ITIL v2

Product Manager

Systematic

CMM

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Raedan Consulting ApS

SCRUM Master

PMP Preparation

Agile PM

Successive Principle: Proactive Management of
Uncertainty

Product Manager/Project Manager

CCI Europe

Process Mapping

Project Manager and Software Developer

ECCO Shoes

Konflikthåndtering

Facilitering

Project Manager and Senior PMO/PPM Consultant

Compuware
Optimal PMOs
P3O - Portfolio, Program P3OR/003567
PRINCE2: Foundation P2R/882633
International Sales and Marketing Management courses

Owner

www.raedan.com
Kotter's Change Model

US Army Drill Team

US Army
US Army Leadership Academy

Experience

Project Manager/Product Owner (consultant) at CSC - Computer Sciences Corporation

January 2016 - Present (8 months)

I am responsible for two projects which are part of a Danish IT platform called Praksys. The solution will provide:

- citizen's choice of doctor
- reimbursement to service providers
- universal treatment of union agreements in relation to services
- planning of future improvements to the sector

My duties include:

- ensuring delivery of the agreed functionality
- coordinating between several teams: the client (representing the 5 Danish regions), offshore development (India), onshore testing (Denmark)
- workshops/demos
- following-up and managing risks/issues

Freelance Senior PM and PMO/PPM Consultant at Raedan Consulting ApS

September 2014 - Present (2 years)

Raedan offers project management services and helps organizations get the most value from their Project Management Office (PMO) investments and Project Portfolio Management (PPM) implementations.

Project Manager/PMO Consultant at LEGO Group

October 2014 - December 2015 (1 year 3 months)

(Temporary Contract) Responsible for establishing a program office to support the successful delivery of a +300M DKK initiative: A complete rewrite/porting of all business intelligence across LEGO globally within an existing SAP environment:

- Setup governance processes to support delivery
- Manage Program Releases: Ensure we hit our release dates
- Manage Program Resources: Ensure we have the resources we need
- Manage Onboarding: Ensure resources rollon/rolloff program smoothly
- Manage Change Control: Ensure project changes were properly captured and resolved
- Facilitate Issue Resolution and Risk Mitigation
- Adhoc Program Management
- Coordinate with 3rd-party Supplier (HCL) on all the above
- Ensure Best Practices are Established and Known

www.lego.com

Project Manager and Senior PMO/PPM Consultant at Compuware

April 2008 - September 2014 (6 years 6 months)

Lead the cross-cultural delivery team(s) and worked with client stakeholders to implement the agreed project scope delivering a market-leading, enterprise PPM solution called Changepoint.

Coached client stakeholders on implementing their processes and methodology within the Changepoint solution and how to develop a PMO.

Worked with sales team to complete RFI/Tender/Bid documentation.

Results: Turned crisis projects into reference customers; Lead the successful first implementation of Changepoint into new markets (South Africa and Mexico) which included managing local sub-contractors; Worked together with several suppliers to deliver one of the largest Changepoint implementations in North America; Consistently score high on customer approval surveys.

www.changepoint.com

Enterprise Architect at JN Data

August 2006 - April 2008 (1 year 9 months)

Helped ensure that technologies used directly contributed to the customer's and JN Data's strategy within a reusable, controlled framework.

Third-party partner management and point-of-contact for a set of solutions.

Results: Procurement and managing the implementation of a mission critical solution to handle the buying and selling of stocks and bonds for a major bank here in Denmark.

www.jndata.dk

Owner at www.raedan.com

August 2003 - March 2007 (3 years 8 months)

I helped organizations with the tools they needed to effectively communicate with English-speaking markets including: websites, presentation techniques, language skills and marketing collateral.

I got the chance to see the whole process of building a company: finding and acquiring clients, negotiating contracts, defining products and our market, managing the projects, closing the project and finally support and followup.

Results: I created a business that lasted for well over 4 years supporting myself and my family; Helped prepare executives before presentations, negotiations and other client-facing activities; Created several smaller websites; Coached several clients in presentation techniques.

Product Manager at Systematic

April 2002 - May 2003 (1 year 2 months)

Ensuring product strategy was always aligned with the market expectations and ensuring a trustworthy relationship between Systematic and the global organization.

Results: I took over managing the US office after the manager retired and was responsible for finding and negotiating with his replacement; Created and implemented a new approach to product communications.

www.systematic.com

Product Manager/Project Manager at CCI Europe

October 1998 - April 2002 (3 years 7 months)

Responsible for facilitating market knowledge internally, informing our market of the solution roadmap and communicating development progress. I also managed projects that included our key customer's involvement.

I was the point-of-contact on all product related inquiries from the CCI User Group. Key player during strategic pre-sales activities including trade shows.

Results: I was responsible for gathering global requirements for a major development with our prepress solution; Consulted on several high-profile projects across Europe.

www.ccieurope.com

Project Manager and Software Developer at ECCO Shoes

February 1995 - October 1998 (3 years 9 months)

Managing projects with MS Project which included participation from a wide range of departments within the organization.

I was also responsible for 3 separate solutions that were key to the production estimating and sales processes. That responsibly included: project management, software development (when needed), end-user training and working with external suppliers.

Results: Developing several key solutions that were rolled-out globally and which contributed to a more dynamic sales organization and real-time production estimates.

www.ecco.com

US Army Drill Team at US Army

August 1984 - March 1988 (3 years 8 months)

I was a member of The First Presidential Marching Platoon as well as The US Army Drill Team based in Fort Myer, Virginia.

Results: I survived :-)

<http://www.oldguard.mdw.army.mil/home>

<http://www.oldguard.mdw.army.mil/specialty-platoons/us-drill-team>

Projects

Product Owner/Project Manager; Aarhus, Denmark

January 2016 to Present

Members: Jim Morris, Lars Johansen, Jens Højriis Aarup, Gurdeep Singh, Bettina Graabech

CSC Scandihealth: I am responsible for two areas of a country-wide IT platform called Praksys.dk - a solution which will provide:

- citizen's choice of doctor
- reimbursement to service providers

- universal treatment of union agreements in relation to services
- planning of future improvements to the sector

My work consists of coordination between the client (representing the 5 Danish regions), the offshore (India) and onshore (Denmark) development/testing teams.

PMO Manager; Billund, Denmark

September 2014 to December 2015

Members: Jim Morris, Graham Sarjantson, Hans William Falck

The BICF (Business Intelligence Concepts Foundation) program was a complete porting of the existing business intelligence solutions onto a single, global platform. It consisted of over 70 tracks and had a budget over 350 DKK. I was responsible for establishing and managing a program management office (PMO) to support the program.

Project Manager; Marseille, France

November 2013 to April 2014

Members: Jim Morris, Luís Ataíde

Worked as the PM to implement the Changepoint PPM solution across a global IT service provider.

Project Manager; Mexico City, Mexico

September 2012 to November 2013

Members: Jim Morris, Graciela Barcenás Pérez

I lead the implementation of Changepoint PPM, with the focus being, to get the client up and running in the shortest amount of time possible.

Based on these results, Compuware began offering a "fast-track" based methodology to clients with a lower implementation cost but with a faster return-on-investment (ROI) expectation.

Project Manager; Cambridge, UK

September 2011 to January 2012

Members: Jim Morris, Andy Dye, Colin Ransom, Mark Lemon, Darren Ambler

I was responsible for the implementation of Changepoint PSA and worked together with the local team to define the requirements and implement the new project management methodology and financial tracking of project costs.

Project Manager; Cape Town, South Africa

March 2012 to September 2012

Members: Jim Morris, Marlene Van Eck (PMP), Kobus Meyer

I represented Compuware as the local PM during the implementation of Changepoint PPM. I had responsibility for a successful delivery including:

- requirements gathering
- leading the onshore development team
- resource allocation

- offshore development coordination
- overall customer relationship handling including scope change management

Project Manager; Hong Kong

January 2012 to April 2012

Members: Jim Morris

I was the local PM to upgrade and consolidate a global client's solution as well as implement new functionality to support the new organization.

Senior Consultant; McLean, Virginia, USA

May 2011 to September 2011

Members: Jim Morris, Brian Short, PMP, Ajit Kalura, Padraic McPherson

I was responsible for a part of a larger implementation of Changepoint PPM. My section supplied all the reports, KPIs and dashboards for the global organization.

Senior Consultant; Doha, Qatar

November 2010 to February 2011

Members: Jim Morris, Hany Fikry

I was part of a team to lead the first implementation of Changepoint PPM in the Middle East.

Project Manager; Johannesburg, South Africa

June 2010 to October 2010

Members: Jim Morris, Lynette Villet, Werner Van Der Merwe

I was the local PM leading the first implementation of Changepoint PPM in South Africa. There was a local 3rd-party consultancy team I also had to manage - enabling them to take-over the maintenance after the project was complete.

Project Manager; Liege, Belgium

October 2009 to May 2010

Members: Jim Morris, Bill Harrison, Chloe Moreale, Deborah Rousseau, Emile van der Berg, Jan Borghs

I took-over a project which had some major problems and end-up delivering a success. Besides implementing the project, I helped guide the client during the establishment of their PMO/Process Improvement organization.

ECCO Prototype System; Denmark

September 1996 to October 1998

Members: Jim Morris

Responsible for a solution to capture all sales estimates from the markets based on the shoe prototypes.

ECCO Sales System; Denmark

March 1995 to Present

Members: Jim Morris, Ken Graversen

The solution was used by the global sales force to enter orders from clients which then was synced centrally in Denmark to be used in production planning.

There were scheduled releases 3 times a year requiring requirements and release management.

I started as the programmer and ended as the Product Owner/Project Manager.

Volunteer Experience

Mentor at Venture City Horsens

August 2016 - Present

"I foreningen Venture City Horsens har vi samlet viden, erfaring og de bedste kompetencer fra dygtige mentorer og Business Angels. De interesserer sig for at hjælpe dig, hvis du både har det rette personlige mindset og en idé, en prototype eller et produkt, men har behov for hjælp til at komme videre. Fælles for dem alle er, at de brænder for at bidrage til at udvikle Horsens som den succes, vi alle kender."

www.venturecity.dk

Organizations

Rebild National Park Society (rebildfesten.dk)

Board Member

January 1997 to January 1998

Skills & Expertise

Project Portfolio Management

PMO

Project Management

Project Delivery

Consulting

ITIL

PRINCE2

Business Analysis

Pre-sales

Presentations

Project Governance

Solution Selling

Business Process Improvement

MS Project

P3O

Changepoint

International Project Management

PMBOK

Training

Management

Governance

Team Management

Strategy
Cross-cultural
Long-term Customer Relationships
Business Process Mapping
Software Documentation
PMP
Software Project Management
Certified Project Manager
Process Mapping
Training Skills
Virtual Teams
Enterprise Software
Professional Services
Requirements Gathering
Program Management
IT Strategy
Change Management
Business Process
WordPress
PHP

Languages

English (Native or bilingual proficiency)
Danish (Native or bilingual proficiency)

Education

Erhvervsakademi Dania

Associates in IT Technology / Datamatiker, Software Development, 1993 - 1995

Northern Virginia Community College

Information Technology, Computer Science, 1985 - 1989

Interests

Blogging, American History, Southern food, Gardening

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11 people have recommended Jim

"I have had the privilege of working with Jim in LEGO System during the past few months. Among the many things that I will miss about Jim is that he always brings a positive attitude towards his work, his ability to make me see things differently, his impressive knowledge of project office management - and not least his warmth of character and sense of humour. I have enjoyed working with him."

— **Anneline Lundsgaard Haubjerg**, *Project Manager Consultant, kaastrup/andersen a/s*, was with another company when working with Jim at LEGO Group

"I had the chance to work with Jim on an implementation project that lasted several months. Firstly it was his wealth of knowledge of his product and how he shared that with us that impressed me. Secondly, his ability to resolve issues and give feedback to us was also of note. Jim had the ability to communicate with different users on the system based on their experience level. Also most of the Project Managers on the project was in and out of his sessions due to work load, but not once did Jim show his frustration around it or did it prevent him from delivering a successful project that finally went live in 2013. Since then Jim was always on hand to assist even though he was no longer responsible for the project. "

— **Kobus Meyer**, *Project Manager, PMO - Emerging Markets Digital, Visa Cape Town*, was Jim's client

"Jim took over a project that was crashing. Within a very short time, he regained the stakeholder's confidence and brought the project back on track. He delivered the project on time and on budget."

— **Wim Vanden Driessche**, managed Jim at Compuware

"Jim's approach is pragmatic, to-the-point and well appreciated by the customer, always willing to go the extra mile to ensure the successful delivery of a project. Jim is able to communicate equally well at top management level as with all other project team members, a true trusted partner for all involved."

— **Jan Borghs**, worked directly with Jim at Compuware

"I had the pleasure to work with Jim in a project to deploy Changepoint on a French customer. He is an excellent project manager and highly knowledgeable in his field of business. He has exceptional interpersonal relationship with the team and customer. I highly recommend him to any company."

— **Luís Ataide**, worked directly with Jim at Compuware

"Dear Reader, Jim consistently exceeded customer expectations through his professional commitment to excellence. His determination to deliver results on or ahead of schedule always ensured high levels of customer satisfaction. Jim is always a pleasure to work with, but never forgetting his sense of humor along the way!"

— **Jan-Otto Hansen**, worked directly with Jim at Compuware

"I have managed a few projects with Jim as the appointed IT architect. Jim was new in the company when we first worked together, but he approached the (rather difficult) tasks at hand with dedication, courage and a great deal of humor. Jim is a fast learner. Even though at times he was in "uncharted territory" technically, he quickly managed to get to the heart of the subject. Jim has been a great to work with as architect and technical sparring partner, but even more so as a good colleague."

— **Søren Dittmer**, worked directly with Jim at JN Data

""Jim has an engaging personality that positively contributes to any group. He is professional and good at maintaining broad prospective of the situation - focusing on the end-target. It was a pleasure working with him""

— **Per Holm**, worked directly with Jim at JN Data

"Jim is reliable, loyal and engaged in his job with a good sense of humour. Jim takes initiatives on his own and hereby a good team-player. He works very analytic, systematic and structured, which often leads to the right conclusions and goals. Jim has great skills in the area of system architecture."

— **Peter Guldborg**, worked directly with Jim at JN Data

"Jim quickly emersed himself in the new role of Product Manager before unexpectedly taking the leadership of the US office until a local replacement was found. Jim was great at understanding the needs of the US customers and channeling that information back into the organization. He performed well and kept his sense of humor considering the hectics challenges he faced. It was a pleasure working with him and I would reccomend him for any sort of a similar position."

— **Morten Tolbøl**, worked directly with Jim at Systematic

"I had the fortune to work with Jim in his capacity of Project Manager. After working closely with the customer in defining the scope, he effectively managed the team and delivered the project on-time and within the parameters that the customer defined at the outset of the project. He was held in high esteem by all within CCI Europe as a trustworthy and reliable person. Jim is creative, motivated and dedicated. He turns challenges into opportunities."

— **Stewart Mullin**, worked with Jim at CCI Europe

[Contact Jim on LinkedIn](#)